Unlimited Support | **Fixed-Cost** | Proactive Service | **Fast Response**

Managed
**Information**
**Technology**
Services

*Small Business owners can now prevent system downtime, stop virus and spyware infections, monitor employee Internet use and have unlimited access to our new helpdesk for a single, low monthly price!*

# *Unlimited Support*
## *Preventative Maintenance*

ManageTech Synergy, LLC. provides comprehensive PC services for Small Businesses in the CT/NY Tri-State Area. ManageTech Synergy knows that Small Business owners are constantly challenged by the task of managing their computer systems and would rather spend that time and effort working on their own business.

We provide a robust help desk service and complete system support that keeps your PC's available and working at peak performance so you can focus on your growing business. Our team of certified technicians will monitor your computer systems around-the-clock to prevent unscheduled downtime and catastrophic failures.

ManageTech Synergy, LLC. also provides your employees with unlimited, remote technical support. Utilizing our remote support software tools, our technicians will troubleshoot, diagnose and resolve many common computer problems in just minutes.

> **An ounce of prevention is worth a pound of cure.**
>
> *- Henry de Bracton, De Legibus, 1240*

ManageTech Synergy, LLC. provides all of the software and services required to protect and maintain your network, servers, workstations and laptops.

**Included in our managed help desk:**

- Spyware Prevention and Removal
- Virus Protection and Removal
- Microsoft Patch Management
- Real-Time Network Monitoring
- Asset Inventory Management
- Remote Technical Support

ManageTech Synergy can also provide many extra Domain and OS procedures to ensure your computer systems are operating efficiently and your employees remain productive.

**ManageTech Synergy will provide monthly and quarterly reports to confirm your computer systems are secure and your data is safe.**

# Information **Technology** Services



**A study by the Gartner Group revealed the following\*:**

- Cost of an Unmanaged XP machine over 3 years: $5309

- Cost of a Managed XP machine over 3 years: $3335

- **Cost Savings** of a Managed Machine over 3 years: $1974

**If you have 20 computers with Microsoft Windows XP, {Program Name} offers a savings of nearly $40,000 over 3 years.**

*\*Reported in Network Computing magazine, 9/2/2004 issue*

ManageTech Synergy invested in a comprehensive IT Management system to automate the daily, weekly and monthly tasks that are required to keep your computer systems running smoothly.

You will receive regular communication and executive reports that proves your network is healthy. All communication and technical issues are tracked and available for analytical, historical and auditing purposes.

## Our Help Desk Service Includes:

- Proactive Network and Systems Management
- Network Assessment and Inventory
- Microsoft Patch Management
- Spyware/Virus Protection and Prevention
- Real-Time Network Monitoring
- Unlimited Remote Technical Support
- Immediate Problem Diagnosis and Resolution
- 24x7 Services Available
- Scheduled Executive Reports
- Asset Inventory Report
- Software Licensing Report

ManageTech Synergy eliminates the wait for on-site engineers by providing technical support through our U.S.-based helpdesk. Simply call our toll-free technical support hotline and a qualified technician will solve your computer problems remotely. We offer unlimited access to our helpdesk and if the problem cannot be solved remotely, we will schedule an on-site appointment.

## Overall benefits of our service:

- Predictable Monthly Cost
- Increased Network, Internet and System Reliability
- Comprehensive Data and System Security
- Improved Employee Productivity

ManageTech Synergy applies "best of breed" technology solutions to support your growing business. Using a combination of proactive monitoring, scheduled maintenance and remote technical support, we can provide an enterprise-level solution that is efficient and economical to support your company's computer systems.